

SSL®

USER MANUAL

DDCP62

BLUETOOTH® | 320 WATTS

MP3-COMPATIBLE DIGITAL MEDIA AM/FM RECEIVER

FEATURING 6.2" (157 mm) WIDESCREEN TOUCHSCREEN DIGITAL TFT MONITOR





Thank you for choosing SSL !

IMPORTANT! Fill Out And Keep For Your Records.



IMPORTANT

Record the serial number of the product:

Model:

Serial Number:

Date of Purchase:

The serial number is located on the top part of the chassis.

Contents

| | | | | | |
|---------------------------------------|-----------|------------------------------------|-----------|-----------------------|-----------|
| Contents | 2 | CarPlay Display..... | 16 | USB/SD Playback..... | 20 |
| Notes..... | 4 | Disable Apps..... | 16 | Navigating Menu..... | 20 |
| Cautions..... | 5-7 | Bluetooth® | 17 | Photos..... | 20 |
| About this Manual..... | 7 | Cautions..... | 17 | Radio | 21 |
| California Prop. 65..... | 7 | Setup & Connections..... | 17 | Display Overview..... | 21 |
| Basic Product Operation | 8 | Phonebook..... | 17 | Controls..... | 21 |
| What comes in the box..... | 8 | Device Status..... | 17 | Tuning..... | 21 |
| Product Basics..... | 9-14 | Calling..... | 18 | Bands..... | 21 |
| Using/Caring for the Touchscreen..... | 12 | History..... | 18 | Presets..... | 21 |
| Product Setup..... | 13 | Private Mode..... | 18 | Favorites..... | 21 |
| Navigating the Menus..... | 14 | Audio..... | 19 | | |
| Apple CarPlay | 15 | Track Control..... | 19 | | |
| Warnings..... | 15 | Media Player Source Switching..... | 19 | | |
| Using CarPlay..... | 15 | Media | 20 | | |
| Gestures & Control..... | 15 | Warnings..... | 20 | | |

Contents

| | | |
|------------------------------------|------------------------------------|-----------------------------------|
| AV IN22 | Volume.....24 | Connections.....27 |
| AUX IN22 | Source level.....24 | Cautions & Warnings..... 27-32 |
| Playback.....22 | Display Settings.....25 | Power/SWC 27 |
| Camera.....22 | Illumination Control.....25 | Speaker.....28 |
| Warnings.....22 | Gamma.....25 | Audio Pre-amp/AV IN/ Radio.....29 |
| Reverse View.....22 | Bluetooth® Settings.....26 | Camera/USB/MIC.....30 |
| General Settings.....23 | Device Name.....26 | Parking Brake.....31 |
| Cautions.....23 | Camera.....26 | Hands-free Mic.....32 |
| System Language.....23 | Rear Camera input.....26 | Troubleshooting.....33 |
| Time Zone.....23 | Front Camera input.....26 | Specifications.....35 |
| Date & Time.....23 | Parking Assist Guide.....26 | |
| Auto Adjust Daylight Saving.....23 | Parking Assist Guide Adjust.....26 | |
| System Tone.....23 | Rear View delay.....26 | |
| Power Off Delay.....23 | Radio Settings.....26 | |
| Audio.....24 | Region.....26 | |
| EQ.....24 | RDS/RBDS.....26 | |
| Balance/Fader.....24 | Alternative Frequency (AF).....26 | |
| Subwoofer.....24 | Traffic Announcement (TA).....26 | |
| Loudness.....24 | | |
| Internal Amp.....24 | | |

Important

This symbol with “WARNING” is intended to alert the user to the presence of critical instructions/procedures. Failure to observe the instructions/procedures can result in injury, death, damage to the product and/or property.



This symbol with “CAUTION” is intended to alert the user to the presence of important instructions/procedures. Failure to observe the instructions/procedures can result in injury or damage to the product and/or property.



Use of the Apple CarPlay logo means that a vehicle user interface meets Apple performance standards. Apple is not responsible for the operation of this vehicle or its compliance with safety and regulatory standards. Please note that the use of this product with iPhone or iPod may affect wireless performance.

iPhone® is a trademark of Apple Inc., registered in the U.S. and other countries. Apple CarPlay is a trademark of Apple Inc.



The *Bluetooth*® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Sound Storm Laboratories is under license. Other trademarks and trade names are those of their respective owners.

Caution

Precautions

BE SURE TO OBSERVE THE FOLLOWING GUIDELINES: Do not turn up the volume so high that you can't hear what's around you.

Use caution or temporarily discontinue use in potentially hazardous situations.

Do not operate mobile video equipment while driving a motorized vehicle – safe driving and safety consideration of others should always be your highest priority.

Set your volume control at a low setting, then slowly increase the sound until you can hear it comfortably without distortion, or ear discomfort.

In the event you should notice smoke, strange noises or odor from this product, or any other abnormal signs, immediately turn off the power and consult your dealer or the nearest authorized **SSL** Service Center.

Using this product in this condition may result in permanent damage to the system.

Installation Precautions

SSL does not recommend to install the product yourself.

We recommend to have it professionally installed by a certified professional.

Always consult with a professional installer .

Do not attempt to install or service this product by yourself. Installation or servicing of this product by persons without professional training and experience in electronic equipment and motorized vehicle accessories may be dangerous and could expose you to the risk of electric shock, injury or other hazards.

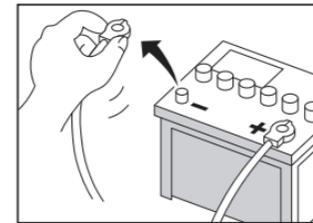
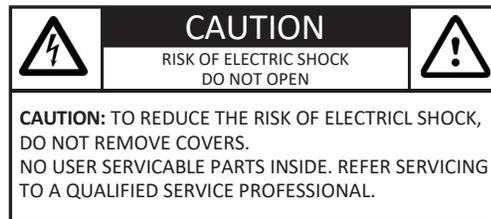
Refer any repairs to a qualified SSL Service Center.

Caution

Before Installing

To avoid potential shorts in the electrical system, be sure to disconnect the (-) battery cable before installation.

Use this unit with a 12-volt battery and negative grounding only. Failure to do so may result in a fire or malfunction.



Product Safety

It is against Federal and Local laws for video to be viewed by the driver while the vehicle is in motion. This video product was intended to be used with the parking brake safety feature. Video cannot be seen without the proper parking brake powered connection. Tampering or disabling this feature will void any and all warranty. Please check with a professional installer to have your product installed properly.



Important Note

Due to ongoing enhancements, example images on screens may slightly differ from actual product.

Caution

Images and Video

Watching video while driving is against Federal, State, and Local laws.

Drive safely, know and obey traffic rules. Watching this screen and making selections while driving can lead to a serious accident.

Check surroundings for safety while camera images are displayed.

Do not use features of this product while driving if it cannot be operated safely and legally in your location. Before operation of smartphone Apps accessible from this device, read safety instructions in your Owner's Manual. When using navigation Apps stay alert to observe real world conditions.

About this manual

To entirely understand how to properly use your new SSL product, it is recommended to read this entire user's manual, and keep it in a safe place for future reference.

-Read the entire manual

-Keep the manual

-Follow all instructions

-Clean with a dry cloth only

-Do not use or operate near water

-Do not defeat any safety features

California Residents (Proposition 65)

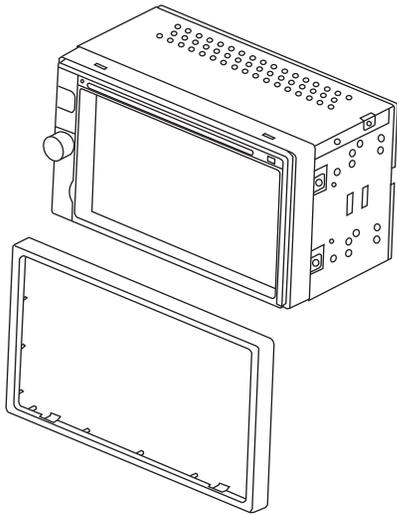
This product may contain chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

Basic Product Operation

What comes in the box

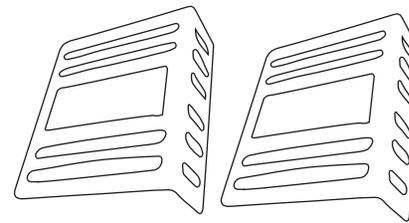
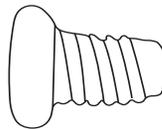
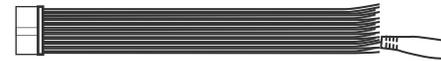
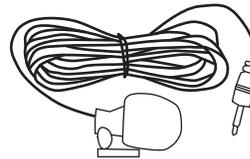
Hardware

- Qty 1 DDCP62-R
- Qty 1 Trim Ring
- Qty 1 Mounting Hardware Set
 - M5 x 6mm Bolts (8)
 - Brackets (2)



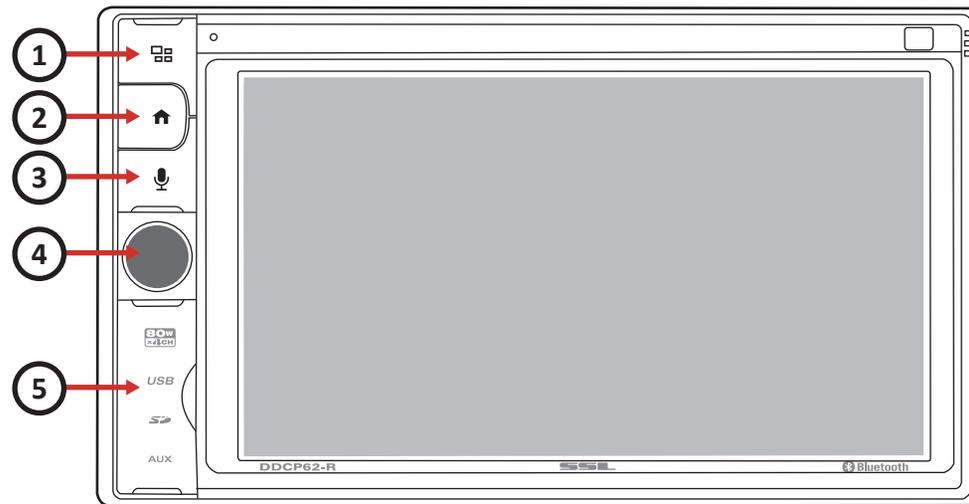
Connections

- Qty 1 Power/Harness
- Qty 1 Hands-free Microphone



Basic Product Operation

Front Detail



① Mode Button

② Menu Button

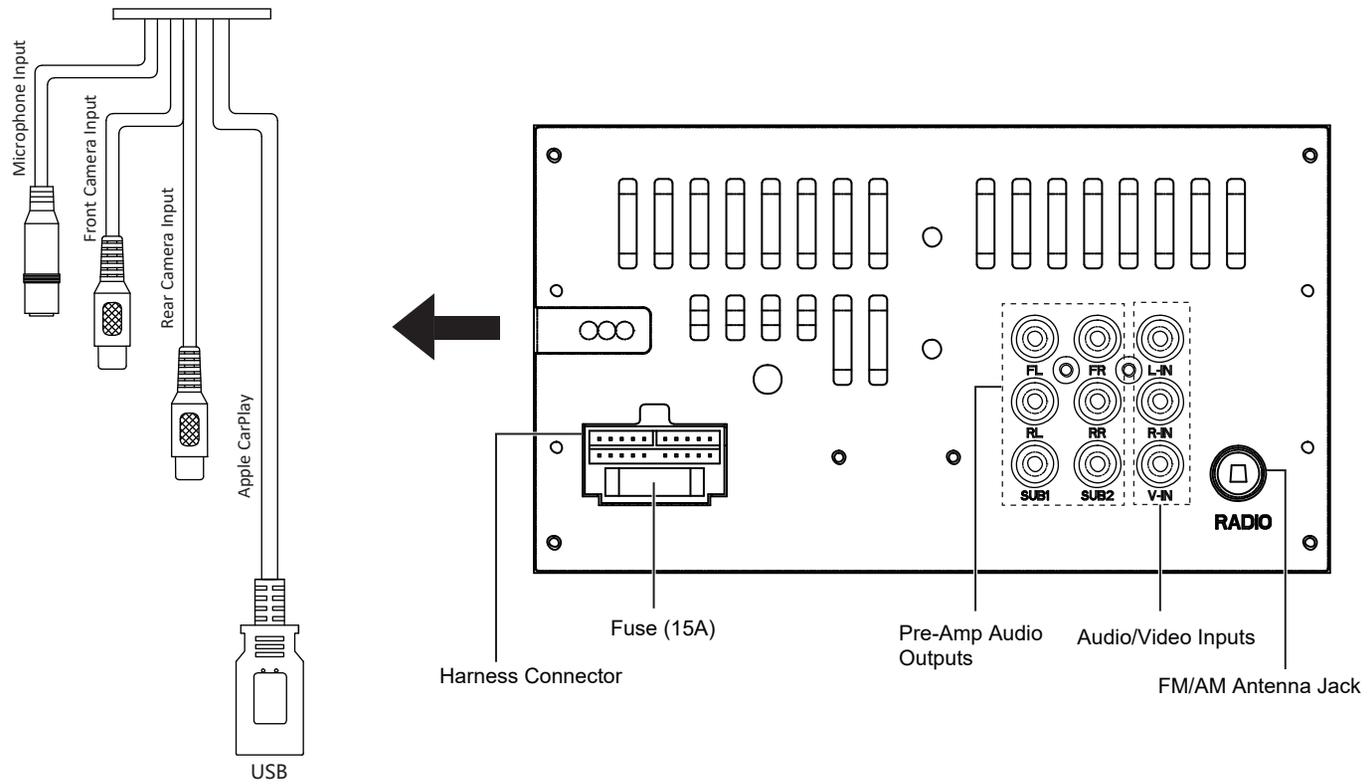
③ Voice (Siri) Assistant

④ Power/Volume Knob

⑤ Open to access Reset button/USB port /SD card slot/AUX jack

Basic Product Operation

Rear Detail



Basic Product Operation

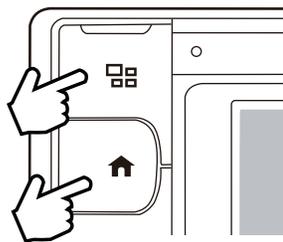
Product Basics

Mode button

1. Press to select a system mode.

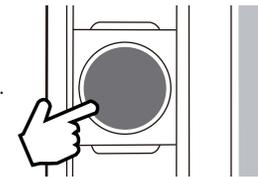
Menu button

1. Press to switch between the home menu and the last selected mode.



Power/Volume Knob

1. Press and hold to turn the unit on or off.
2. Touch briefly to mute or restore volume.
3. Rotate to increase or decrease volume.

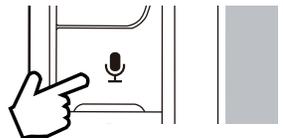


Voice (Siri) assistant

1. Press to activate then say command.

NOTE

CarPlay must be active for use of voice assistant.

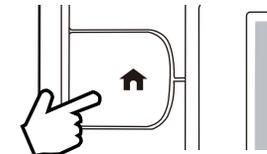


Display Off

1. Press and hold the Menu button.

Display On

1. Touch the display to reactivate.



Basic Product Operation

Using and Caring for the Touchscreen



Use:

This head unit utilizes a Capacitive Touchscreen, the same type that is used on high-end mobile devices. It should be used for and cared for like that type of device. As with all capacitive type technology, if your fingers are wet or sweaty, it will not function properly.

Do not allow any sharp objects to come in contact with the screen glass.

Care and Cleaning:

To clean the screen, use a dry microfiber type cloth to clean. Do not use ammonia, window cleaner, or any other type of household chemicals to clean the screen. Abrasives should not be used at all.

Basic Product Operation

Product Setup (Date & Time)

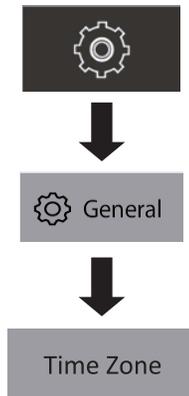
Setup Option A: CarPlay Method

Connect your Apple® device using a Lightning® cable. The CarPlay USB port must be used.

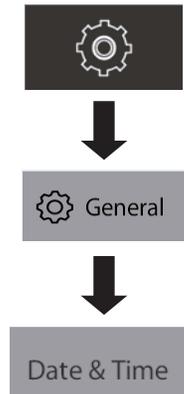
This will automatically setup the time and date.

User must set Time Zone manually.

Default is Pacific Time Zone.



Setup Option B: Date and Time



Additional Setup

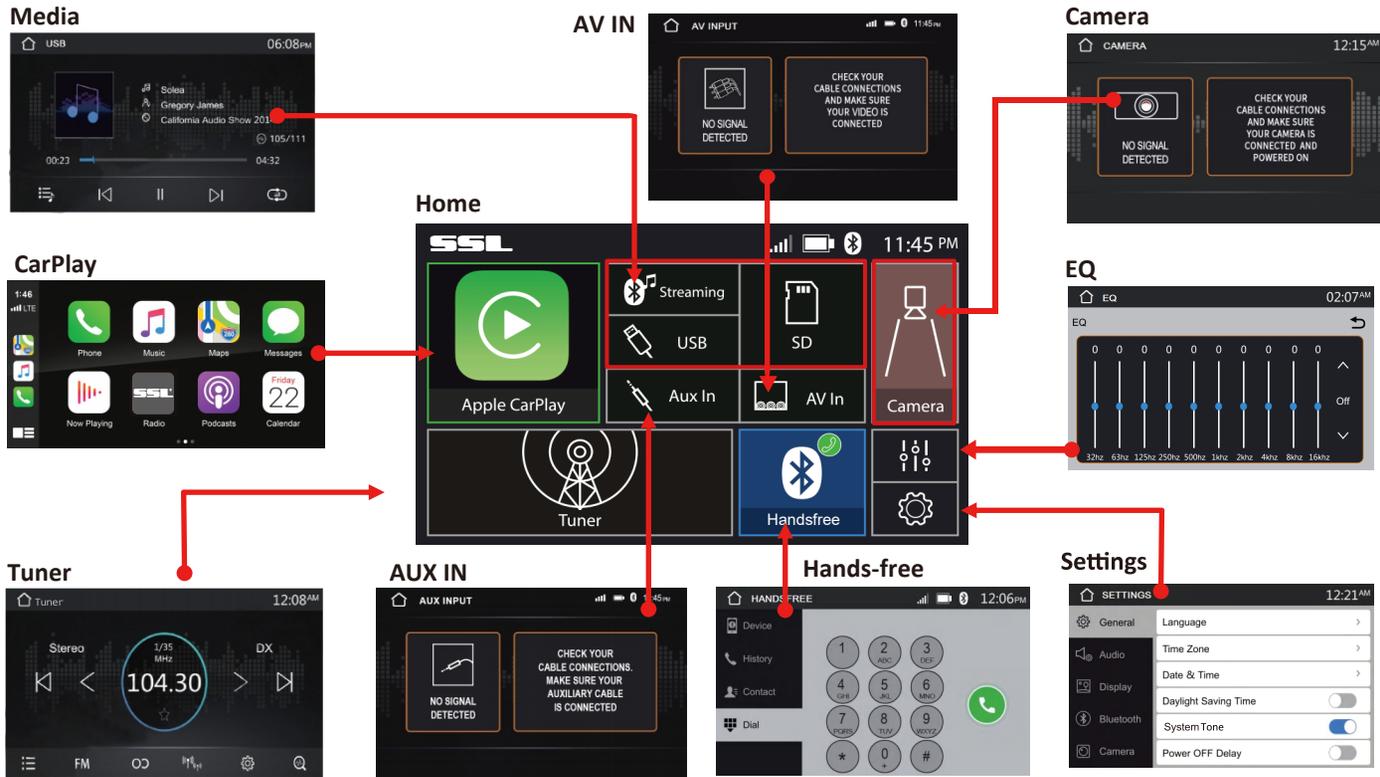
General > Language

Audio > EQ, Other Audio Settings

Display > Illumination, Brightness

Basic Product Operation

Navigating the Menus



Apple CarPlay

Using CarPlay

Note

Apple CarPlay usage is limited while driving.

Functions, contents, and usability is determined by the App provider(s).

Controls will vary with each App that is available for CarPlay.

For more details visit:

<http://www.apple.com/ios/carplay>

WARNING

Familiarize yourself with your Local and State laws regarding mobile devices.

Certain functions of an iPhone might be prohibited and or illegal while driving in your location.

When in doubt, park the vehicle and engage the parking brake first before performing the function(s).

Connecting to CarPlay USB Port

1. Connect the CarPlay compatible device via Lightning® cable (not included).
2. The iPhone will load the CarPlay function.
3. On the display, the CarPlay will illuminate green, touch it to enter the CarPlay menu.
4. To return to the product **Home** menu,

Touch



NOTE

The product's Bluetooth will turn **OFF** automatically when CarPlay is in use. Hands-free phoning will function through the CarPlay feature.

When using CarPlay, there is no need to pair your iPhone, the USB cable connected through the rear USB Port will enable this feature.

If other devices are connected via Bluetooth, they will be disconnected for the duration of CarPlay use.

Gestures & Control

Basic controls, but not limited to:

Touch



Swipe



Dragging



Other gestures and controls might differ on each App.

NOTE

Volume control is handled exclusively by the product.

Apple CarPlay

Using CarPlay

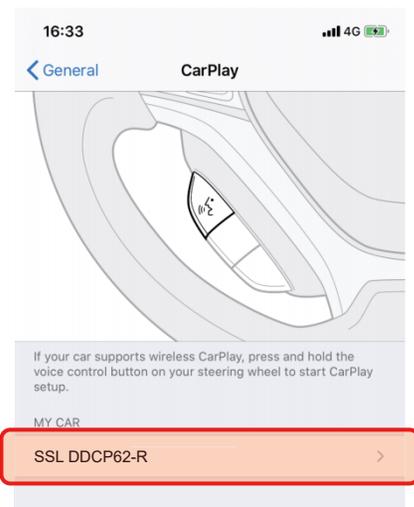
CarPlay Display Setup

1. Using your iPhone:

Settings > General > CarPlay

2. **Touch and Hold** each App icon to move.

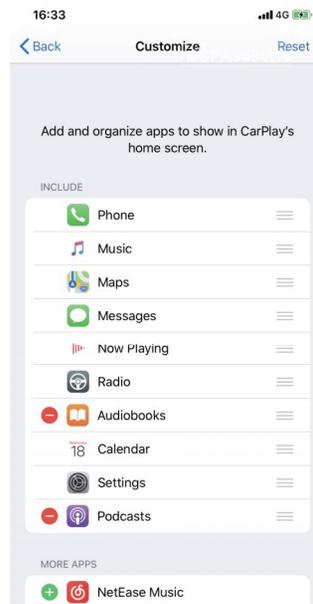
To remove an App, **Touch** 



NOTE

Only Apps with the  icon can be removed from CarPlay.

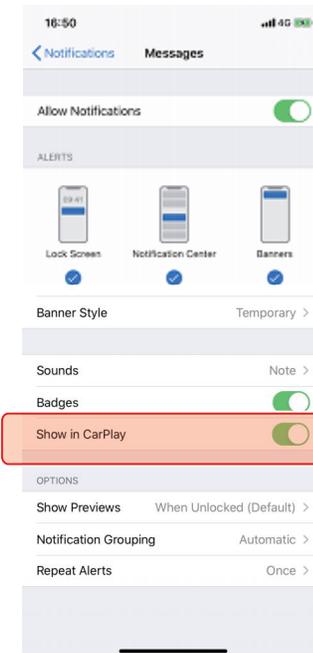
Only Apps with the  icon can be added in carplay.



How to Disable Apps

1. Using your iPhone:

Settings > Notifications > App to Disable



Bluetooth®

Setup & Connection

Hands-Free Menu

Touch



NOTE

CarPlay must not be active. If being used, disconnect the iPhone to start Bluetooth.

Compatibility with all mobile devices is not guaranteed. Please read through the user guide of the mobile device.

CAUTION

For your safety, the setup process should be accomplished while the vehicle is parked and parking brake engaged.

First time Pairing

Using your phone, media or other Bluetooth device, try to connect to this headunit.

Mobile Device:

Search for **SSL DDCP62-R**

iOS Devices: **Settings > Bluetooth**

Android Devices: **Settings > Connections > Bluetooth**

A passcode is generated and will display on both the head unit and mobile device for secure pairing.

Touch  to confirm

Every time the product is powered ON, the mobile device will automatically connect if within range.

NOTE

Once paired and connected, the device list will display the available Bluetooth profiles.



Phonebook and History

To **Download Phonebook**:

1. Touch **Contact > Download**

To **Download History**

1. Touch **History > Download**

Device Status

Battery and Cellular Strength is displayed on the top right of the Home menu.

GATT Profile support is required on the mobile device.



Bluetooth®

Hands-Free

Calling

Making & Receiving Calls

1. Dialing from the dial pad

Touch  to make call

2. Contacts

Touch the contact name

3. History

Choose the name, then

To End a call Touch 

To Mute a call Touch 

Dial pad

To use the dial pad while on a call

Touch 

Searching History

Swipe Up or Down to search



History

1. Outgoing Call 

2. Incoming Call 

3. Missed Call 

Private Mode

When a call needs to be transferred to the mobile device:

Touch  to switch the mobile device

Touch  to return to hands-free mode

Searching Contacts

Contacts must be downloaded to search.

1. Touch 

2. Enter the Contact Name, then

Connection: **ON**

Auto Connect: **ON**

Auto Answer: **OFF**

Device Name: **SSL DDCP62-R**

Clear Records

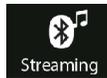
Bluetooth®

Audio

Audio Streaming

To play media through Bluetooth, the mobile device must be **Paired and Connected** to the DDGP62-R.

1. **Touch**



The music will play automatically.

Track Control

1. Play/Pause
2. Track Fwd / Rev
3. **Swipe** to Fwd/Rev

Note

For best performance, your mobile device volume setting should be set to maximum.

All volume adjustments for the system should be controlled from the product.

The unit will recall the last volume setting on your mobile device every time it connects.

Formats

Playback is supported from the mobile device with any format it can play.

Audio will only be played by the product.

Video cannot be viewed on the unit.

Switching Media



Available sources will display **(Bluetooth and USB)**

Note

USB source will only be displayed if a USB drive is inserted and has playable media.

Display

Track info will be displayed when available.

Track, Album and Artist.

Album art is not supported via Bluetooth playback.

Media

USB/SD

USB/SD Playback



The music will play automatically.

Audio Control

1. Play/Pause
2. Track Fwd / Rev
3. Repeat ALL
4. Repeat One
5. Random

Note

If there are other files in the USB/SD card, music files will play first.

Video Control

1. Play/Pause
2. Track Forward/Backward
3. Repeat All
4. Repeat one
5. SETUP

Photo Control

1. Play/Pause
2. Track Forward/Backward
3. Repeat All
4. Repeat One
5. Rotate

Navigating Menu



To browse contents, **Swipe**



To return to the current file playing,



WARNING

Watching videos or photos while driving is against Federal, State, and Local laws.

Do not use features of this product if it cannot be operated safely and legally in your location.

Note

Review the connections of this product, to properly integrate the parking brake wire to the vehicle.

Video and or photos cannot be viewed while driving. The vehicle must be stationary and the parking brake applied to enable viewing.

Radio

AM/ FM

Controls



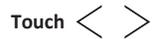
Tuning

To search for stations:

Search



Manual Seek

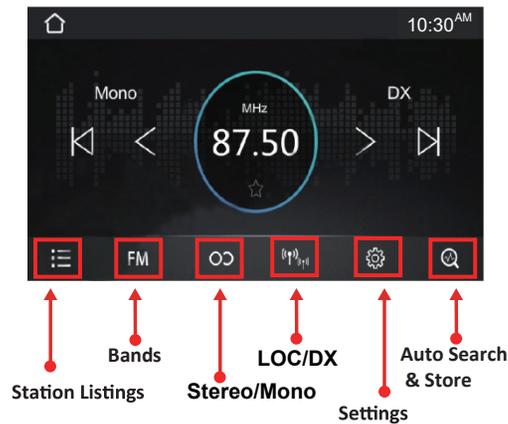


Auto Search & Store: Touch 

Note

RDS/RBDS info (if available) and currently tuned station will display on the radio icon in the home screen

Not all stations will have or display RDS/RBDS info.



Band & Settings

Touch FM to switch bands

To change radio settings



Favorites and Presets

Settings Favorites



To remove a favorite, Touch 

Browsing Favorites



Changing Presets



To list all Stored Stations



Stereo/Mono

To turn on/off stereo when receiving a stereo signal,



LOC/DX

To select Local or Distant broadcasting stations,



AV In/Camera/AUX IN

External Source

Playback

Touch



Media must be controlled from the external device.

Track functions are not controlled from the product.

i Note

To adjust the volume level properly, the carry-in device volume should be set between 50 % - 75%. The volume level should remain at that level for the remainder of the time it is connected to the product.

! WARNING

Never rely solely on the rear view camera; always check your surroundings before proceeding.

Images may appear reversed

Do not use features of this product if it cannot be operated safely and legally in your location.

Rear View

The rear view camera can be displayed on demand.

Touch



If the user opens the SETTINGS interface and turn on both FRONT CAMERA and REAR CAMERA functions, you can choose REAR CAMERA and FRONT CAMERA casually.



To return to the Home screen

Touch



Reverse View

When the vehicle is put into reverse gear, the camera will display the image on the screen.

CHECK SURROUNDINGS BEFORE PROCEEDING



Rear View Delay

Due to varying vehicle configurations, the rear view trigger can be delayed to best suit the vehicle.

Default setting: **0 Sec** Delay

i Note

The rear view camera will still function normally, if the product is in standby mode

Settings

General

System Language

Touch to change
English (Default), Spanish

Note

CarPlay is independent of the system language setting.

Time Zone

Adjust to correctly display time
Default Setting: **(GMT-08:00) Pacific Time (US&Canada)**

Date & Time

24H Mode



Auto Adjust Daylight Saving



Note

If using an CarPlay, the iPhone will automatically set date & time. Time Zone needs to be adjusted manually.

System Tone



Power Off Delay

Some vehicles during crank to start will interrupt the accessory power.
If the product re-boots during crank to start, Turn **ON** delay
The delay can select 1, 2 or 3 sec.
Default Setting: **OFF**

Note

Power Off Delay **ON** will also delay when the vehicle is turned OFF.
This might affect hands-free functionality during a call.

Factory Settings

To restore settings to default:

Touch 



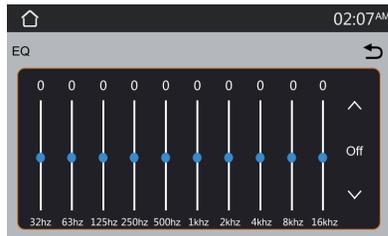
Will restore all settings to factory defaults.
All settings and presets will be lost.

Setting

Audio

EQ

To access the EQ menu



Note

The EQ can also be directly accessed while changing the volume. The volume display will show the EQ icon, you can touch to access the Audio Settings.



Preset EQ

Jazz, HipHop, Pop,Rock, R&B

Balance/Fader

Left/Right Balance, Touch



Swipe for quick adjustment



Front/Rear Fader, Touch



Swipe for quick adjustment



Subwoofer

The level and filter can be adjusted for the Sub pre-amp output.

Level, 1-14 dB

Swipe 

Filter: 50Hz, 80 Hz, 120 Hz, 160 Hz

Touch +/- Subwoofer Frequency

Loudness

Enhances and gently boosts low and high freq.

Touch 

Internal Amp

To reduce the possibility of noise entering the signal chain when utilizing the audio pre-amp outputs, the internal amp can be turned OFF

Touch 

Volume

Settings are for default volumes for Main (Radio Media), Hands-free (BT Ring, BT Talking), Apple CarPlay.

Source Level

The source mode (Radio, USB, SD, BT Audio, AV Input, Apple Carplay, AUX) gain control.

Settings

Display

Illumination Control



When the vehicle lights are on, the products illumination can be customized for night use.

Gamma



Gamma can be adjusted for both day and night settings.

Screen Brightness



UI settings

Wall paper

Touch to change

User can change the background picture by inserting a USB with photos.

Background Brightness



Connection



Power On/Off Bluetooth

Default Setting: **ON**

Note

Bluetooth will turn **OFF** automatically when CarPlay is in use. If other devices are connected via Bluetooth, they will be disconnected for the duration of CarPlay use.

Bluetooth

Auto Connect



Auto connects to the device when the product is powered ON

Default Setting: **ON**

Auto Answer



Auto answers when there is an incoming call.

Default Setting: **OFF**

Settings

Bluetooth

Device Name

SSL DDCP62-R

Rear Camera input

Turn on if you have a rear view camera, turn off if you have not.

Front Camera Input

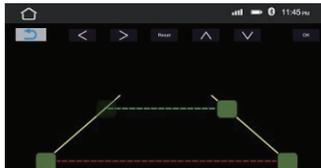
Turn on if you have a front view camera, turn off if you have not.

Parking Assist guide

Turn off if your rear view camera have parking assist guide, turn on if you have not.

Parking Assist guide Adjust

If your rear view camera does not have parking guide lines, turn on the parking guide lines built in this unit and adjust the guide lines if found necessary.



Touch and drag a square icon to reposition the related guide line. Repeatedly touch an arrow icon to fine tune positioning of the related guide line. Touch the OK icon to confirm the adjustment. To reset to the default positioning of the guide lines, touch the Reset icon.

Camera

Rear View Delay

0 Sec (Default), 0.1 Sec, 0.5 Sec, 1 Sec, 2 Sec
When switching from Park to Drive, or vice versa, the camera should not trigger on the display.

Sensitivity should be adjusted to trigger only on reverse gear selector.

Region

Touch

Default Setting: USA 2

US Tuner Spacing: FM (200 KHz), AM (10 KHz)

European Spacing: FM (50 KHz), AM (9 KHz)

RDS/RBDS, Radio Broadcast Data

System

Touch

Default Setting: ON

Allows data from the radio station to be displayed on the product.

Radio

RDS/RBDS, Cont'd

Not all stations will broadcast information to display.

AF (Alternative Frequency)

Touch
OFF ON

When On, the tuner will automatically locate the same tuning program on other stations and select the strongest signal of those being broadcast.

Default Setting: OFF

TA (Traffic Announcement)

Touch
OFF ON

The radio will automatically tune in to traffic information broadcasts while receiving FM broadcasts playing media.

Default Setting: OFF

Connections

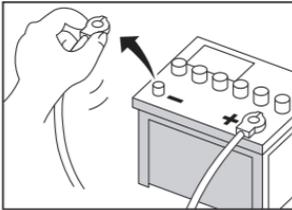
Power/SWC

⚠ CAUTION

It is recommended to have the product installed by a certified installation professional.

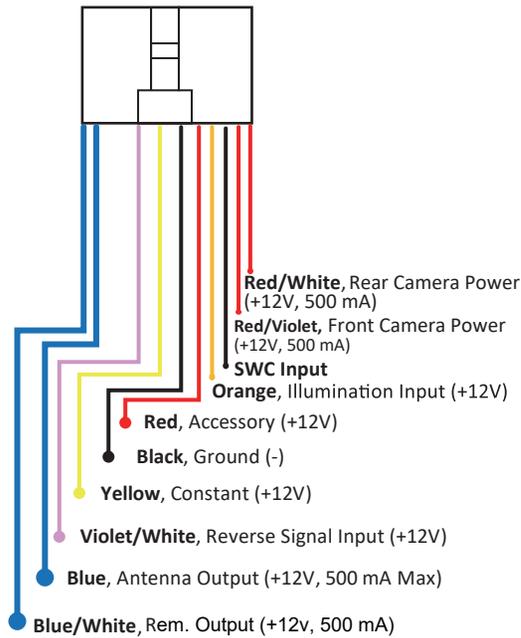
⚠ CAUTION

Before installation, or wiring connections, disconnect the negative (-) battery terminal to prevent damage to the product, and/or possible injury.



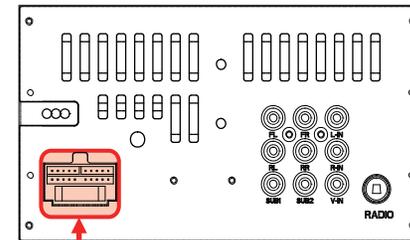
⚠ CAUTION

Remote Out is 500 mA max output rating. If several amplifiers are to be used, it is recommended to use a relay for the Remote Out trigger.



i Note

Unused input/output wires need be insulated with tape, heat shrink, or crimp connectors. **Never use wire nuts.**



Location to plug in

i Note

A separate interface might be needed for your vehicle application. It is recommended that you consult with a professional installer.

i Note

When replacing the fuse, always do so with the same type and value (**15 A**).

Connections

Speakers

⚠ CAUTION

Do not chassis ground any speaker wire leads.

⚠ CAUTION

Only use 4-8 Ω Speakers
Do not use 1-3 Ω Speakers

⚠ CAUTION

Do not bridge any of the channels. They are only to be wired in stereo mode.

i Note

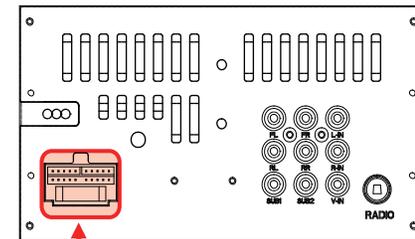
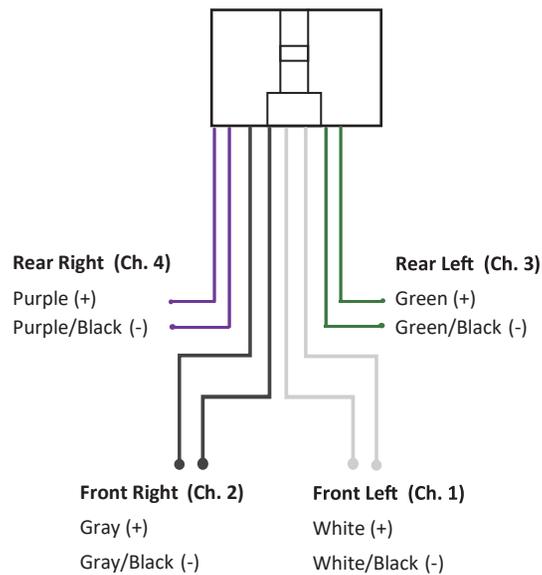
Unused speaker wires need be insulated with tape, heat shrink, or crimp connectors.

Never use wire nuts.

If the speaker outputs are not used, turn **Off** the internal amp to reduce the possibility of noise entering the signal chain.

i Note

Observe speaker polarity when making connections.



Location to plug in

Connections

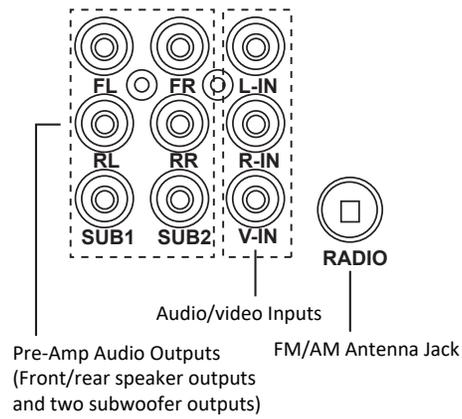
Audio Pre-amp/AV IN/ Radio

i Note

Subwoofer Pre-amp is a non-fading mono output.

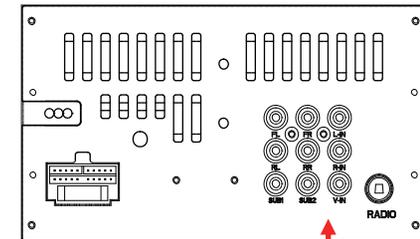
i Note

Always run signal wires away from power cables to reduce the possibility of noise.



i Note

If pre-amp outputs are being used exclusively, turn **Off** the internal amp of the product, to reduce the possibility of noise entering the signal chain.



Location to plug in

Connections

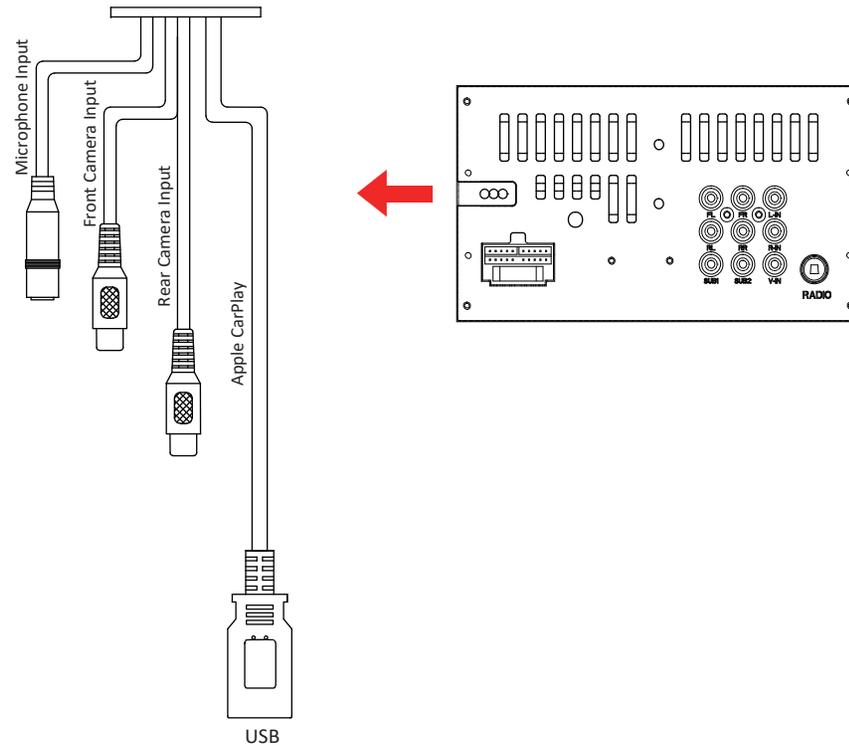
Camera/USB/MIC

⚠ WARNING

Never rely solely on the rear view camera; always check your surroundings before proceeding.

Images may appear reversed

Do not use a feature of this product if it cannot be operated safely and legally in your location.



Connections

Parking Brake

WARNING

Improper connection or use of the parking brake status wire, (i.e. defeating the safety feature) violates Federal, State, and Local laws. This may lead to injury, property damage, and/or death.

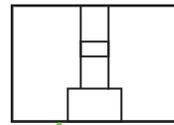
WARNING

Watching videos or photos while driving is against Federal, State, and Local laws.

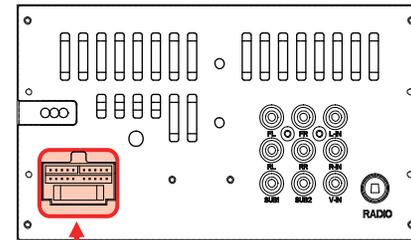
Note

Review the connections of this product, to properly integrate the parking brake wire to the vehicle.

Video and or photos cannot be viewed while driving. The vehicle must be stationary and the parking brake applied to enable viewing.



Lt. Green, Parking Brake Input



Power/Speaker/SWC/Harness

Note

The parking brake input needs to be connected to the parking brake wire.

Note

Every vehicle has a different type of parking brake connection; consult a certified professional installer.

Connections

Hands-free Mic

Placement

Every vehicle will perform differently due to layout, interior materials, etc.

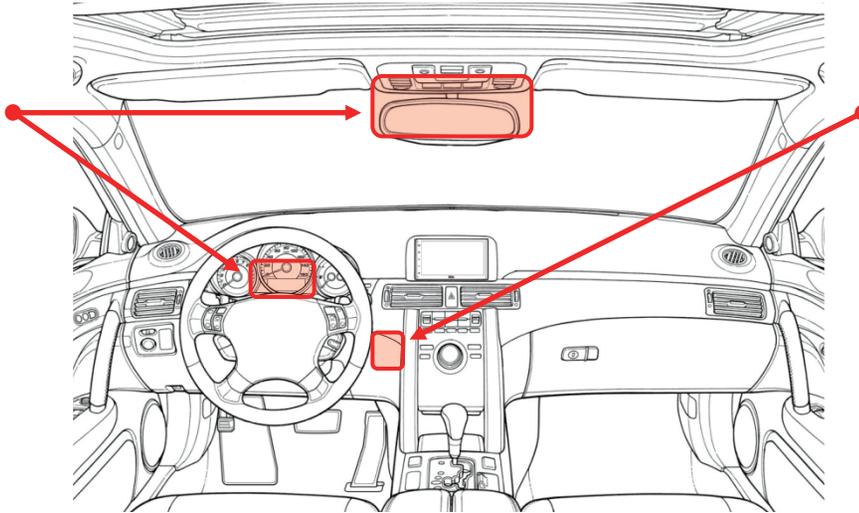
The **Red** shaded areas are the recommended locations for best microphone performance.

Items to look for before placement:

1. Do not place in front of air vents.
2. If the vehicle has tweeters placed on sail panels, do **NOT** locate the mic on steering column area.
3. Front of mic must not be blocked.
4. Mic should be firmly attached to mounting location.
5. Do not cover the grille openings surrounding the mic.
6. To avoid excessive wind noise, do not place near the sunroof opening

WARNING

Run microphone wire where it will **NOT** impede the operation of any safety items, i.e. Airbags, Knee Airbags, etc.



Troubleshooting

| Issues | Cause | Solution |
|----------------------|--|--|
| No Sound | Internal amplifier is off Product is muted External amplifiers Audio source | Go to Settings > Audio > Internal Amp ON Touch the volume. Check the external amplifiers are on. Check the remote output wire has voltage Change the audio source |
| Media Not Supported | Media on the USB device/SD card | Change the media format on the USB device/SD card Change the USB device/SD card |
| Poor Radio Reception | Radio area Antenna | Change the station Turn OFF AF and TA Turn OFF RDS/RBDS Antenna output wire isn't connected Connect Antenna to product |
| Apple CarPlay | Bad Lightning® cable Locked device Not charged CarPlay | Replace the cable Device needs to be unlocked Device needs to be powered for CarPlay to function. Allow it to charge and power on. Unplug the device, close all Apps and plug it in again. |
| Bluetooth | Not connecting to device | Make sure the device is within range. Device's Bluetooth connection needs to be turned ON . |

Troubleshooting

| Issues | Cause | Solution |
|-------------------------|-----------------------------|--|
| Bluetooth | Not connecting to device | Go to Settings > Connection > Power ON Pair and Connect the device like new. |
| Hands-free call quality | Mobile device Microphone | Check cellular strength on mobile device. End call and redial number. Microphone placement needs to be relocated. Microphone needs to be firmly attached to location it's mounted on. Check to see if microphone is properly plugged in. |
| Unit is unresponsive | Processor has frozen | Restore the factory settings. Use a small pin to press the reset key on the front pane. |



If you have questions about this product:

Customer Service

805-751-4855

M-F 8:30a-5:00p (PST)

Tech Support: www.soundstormlab.com/support

Specifications

General

| | |
|------------------------------|-----------------------|
| Power Input..... | 8.5 V—18 V DC |
| Nominal..... | 14.4 V DC |
| Current Consumption..... | 15A |
| Fuse Type..... | 15A |
| Dimensions (H x W x D)..... | 3.81" x 6.77" x 3.61" |
| Head Unit Weight..... | 1.75 lbs. |
| Operational Temperature..... | -4—158°F |

Display

| | |
|-------------------|-----------------------|
| Screen Size..... | 6.2" |
| Aspect Ratio..... | 16 x 9 |
| Resolution..... | 800 x 480 |
| Screen Type..... | TFT-LED Active Matrix |

Audio

| | |
|-------------------------------|--------------|
| Max Power..... | 80 W x 4 Ch. |
| Acceptable Speaker Load..... | 4-8 Ω |
| Preset EQ..... | 5 |
| JAZZ, HIPHOP, POP, ROCK, R&B | |
| EQ Bands, Adjustable..... | 10 |
| 32, 63, 125, 250Hz, 500Hz | |
| 1KHz, 2KHz, 4KHz, 8KHz, 16KHz | |
| EQ Boost/Cut..... | ± 6 dB |

Audio Cont'd

| | |
|---------------------|------------------------------|
| Pre-amp Output..... | 3 Pairs |
| Front..... | 4V, Full-Range |
| Rear..... | 4V, Full-Range |
| Sub (Mono)..... | 4V, LPF |
| Sub LPF..... | 50 Hz, 80 Hz, 120 Hz, 160 Hz |
| Sub Level..... | +1-14dB |

Radio Tuner

| | |
|------------------------|-----------------------|
| Freq. Range..... | 87.5 MHz-108 MHz (FM) |
| Freq. Range..... | 522 kHz-1710 kHz (AM) |
| USA 1 Range (FM)..... | 100 kHz Spacing |
| USA 2 Range (FM)..... | 200 kHz Spacing |
| Europe Range (FM)..... | 50 kHz Spacing |
| RDS/RBDS..... | AF, TA |

Apple CarPlay

| | |
|---------------------|-------------------|
| iPhone Support..... | iPhone 5 or Newer |
| iOS..... | iOS 7.1 or Newer |

USB/SD

| | |
|---|----------------------|
| USB Spec..... | USB 2.0 (High-Speed) |
| Rear USB port: Carplay & 1.5A Charging..... | |
| Current Output | 1.5A |
| Front USB Port : Media & 1.5A Charging..... | |
| Current Output | 1.5A |

| | |
|-----------------------|----------------|
| File System..... | FAT32 |
| Audio Playback..... | MP3, WMA, FLAC |
| Video Playback..... | AVI, MKV, WMV |
| Picture Playback..... | JPG, PNG, BMP |

* Not all listed compressed files guaranteed to play due to different creation methods or file contents.

Bluetooth®

| | |
|--|-------------|
| Version..... | v4.2+E.D.R. |
| Audio Codec..... | S.B.C. |
| Profiles..... | |
| HFP v1.6, A2DP v1.2, AVRCP v1.5, PBAP v1.1 | |



SOUND STORM LABORATORIES

3451 Lunar Court, Oxnard CA 93030

TECHNICAL ASSISTANCE

www.soundstormlab.com/support

805-751-4855 Customer Service

DDCP62

BLUETOOTH® | MP3-COMPATIBLE DIGITAL MEDIA AM/FM RECEIVER

